

# E-1018 : BRE Terminal: Exercise Closing Assessment

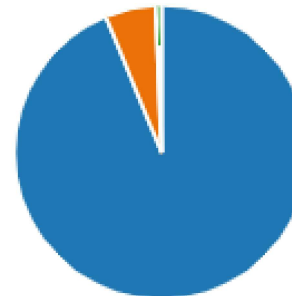
**162**  
Responses

**05:28**  
Average time to complete

**Closed**  
Status

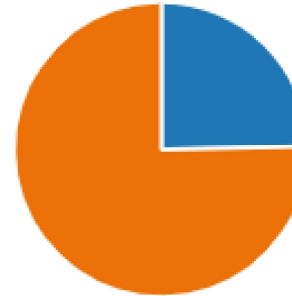
## 1. Are you safe and available for recovery and business continuity of services?

- SAFE and AVAILABLE 152
- SAFE and NOT AVAILABLE 9
- NOT SAFE and NOT AVAILABLE 1



## 2. Are you an active participant in the exercise?

● Yes	40
● No	122



## 3. What were the Reported evacuation emergencies ?

40  
Responses

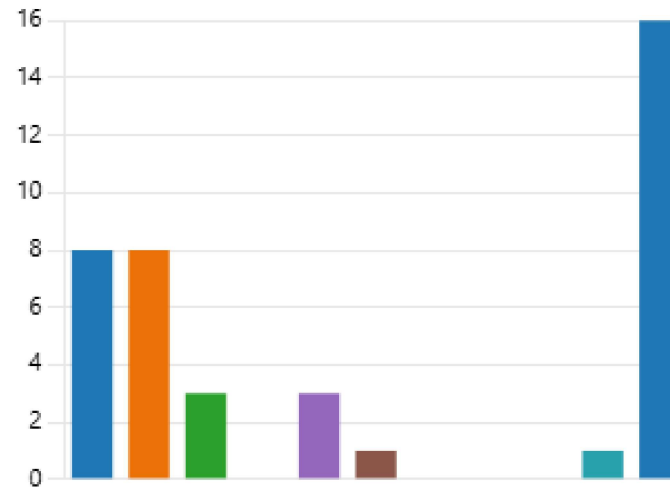
Latest Responses

4 respondents (10%) answered **Team** for this question.

indirect disruptions Hurricane Storms safety drill Team memb  
SAFE Fire Safety Team Fire Drill direct critical resou  
Client Cloud Metrological Wave surges none report connectivity i  
Immediate a  
Assembly Point

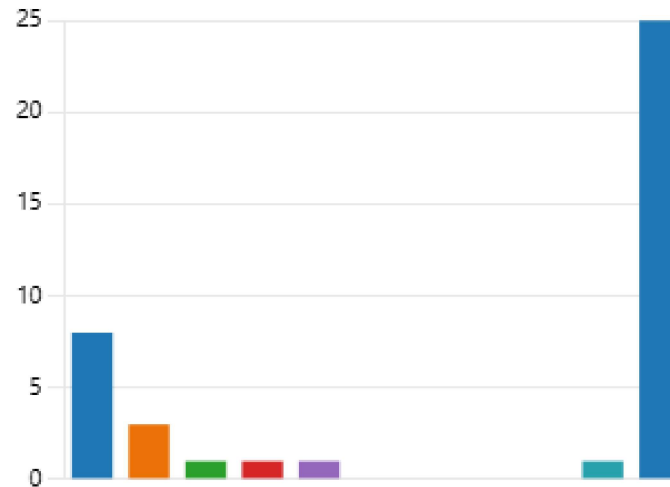
#### 4. Logged in Number of Service Tickets for IT Needs Services

● 1	8
● 2	8
● 3	3
● 4	0
● 5	3
● 6	1
● 7	0
● 8	0
● 9	0
● 10	1
● Other	16



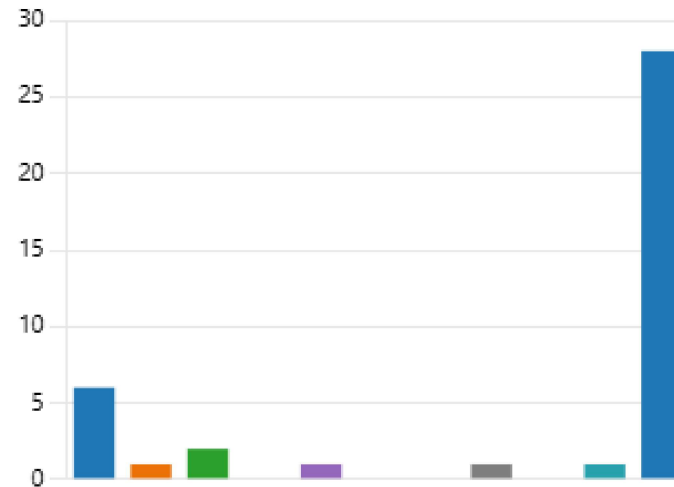
### 5. Logged in Number of Service Tickets for Application outages

● 1	8
● 2	3
● 3	1
● 4	1
● 5	1
● 6	0
● 7	0
● 8	0
● 9	0
● 10	1
● Other	25



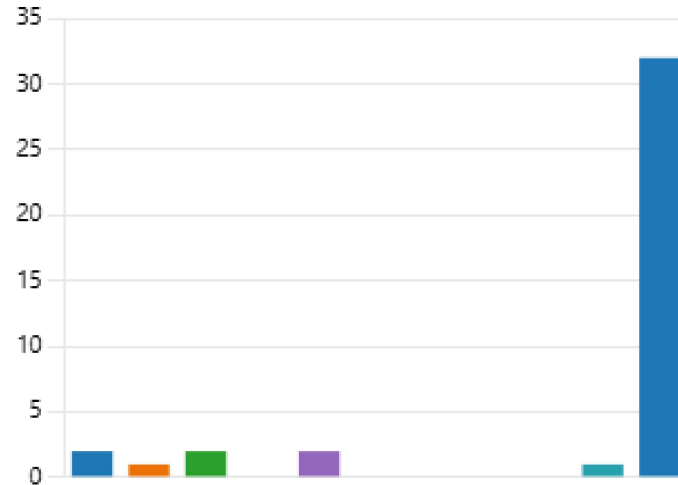
### 6. Logged in Number of Service Tickets for Exception Access for Security Clearance

● 1	6
● 2	1
● 3	2
● 4	0
● 5	1
● 6	0
● 7	0
● 8	1
● 9	0
● 10	1
● Other	28



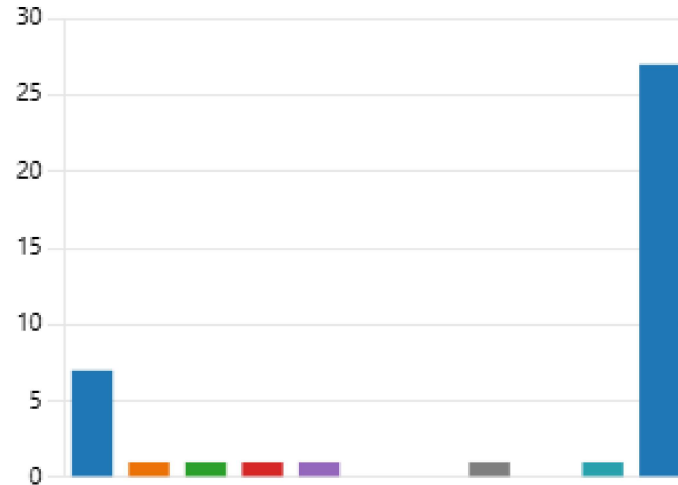
### 7. Logged in Number of Service Tickets for Supplier support

1	2
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3	2
4	0
5	2
6	0
7	0
8	0
9	0
10	1
Other	32



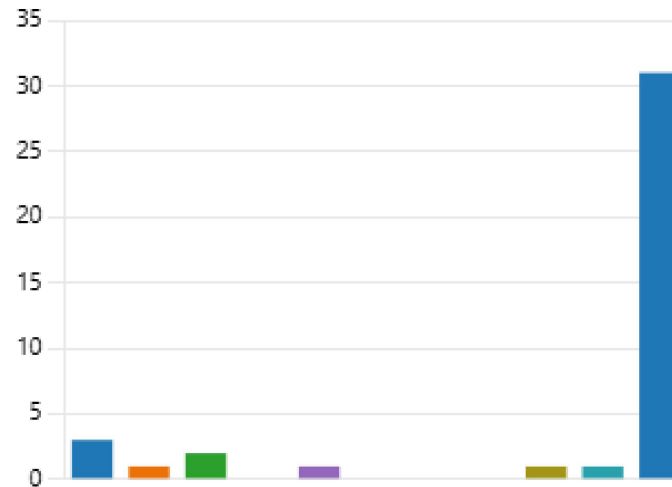
### 8. Logged in Number of Service Tickets for Facilities Support

● 1	7
● 2	1
● 3	1
● 4	1
● 5	1
● 6	0
● 7	0
● 8	1
● 9	0
● 10	1
● Other	27



### 9. Number of Medical emergencies in the test window reported to BHR for support

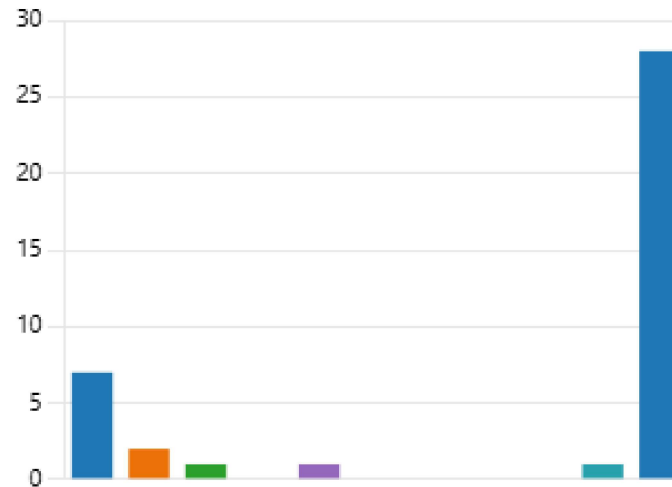
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3	2
4	0
5	1
6	0
7	0
8	0
9	1
10	1
Other	31





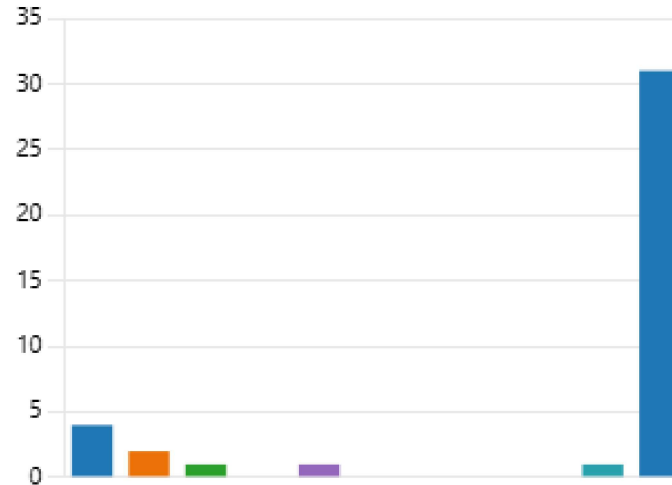
### 10. Data restoration - number of files

1	7
2	2
3	1
4	0
5	1
6	0
7	0
8	0
9	0
10	1
Other	28



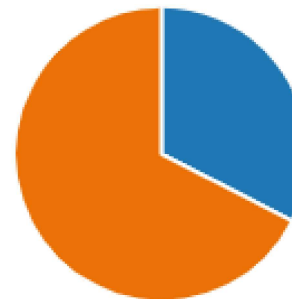
### 11. Data restoration issues reported

1	4
2	2
3	1
4	0
5	1
6	0
7	0
8	0
9	0
10	1
Other	31



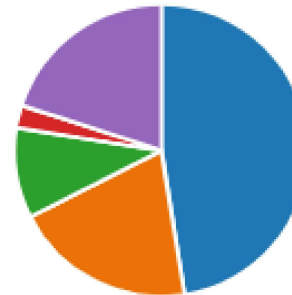
### 12. Data restoration operation meeting RPO

Yes	13
No	27



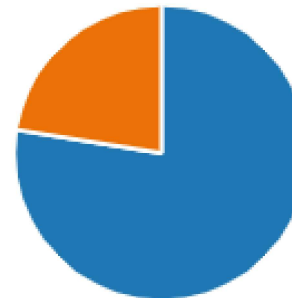
13. In how much time was the business up and running meeting minimum operating level?

● Immediate recovery < = 1 hour	19
● > 1 hour and < = 4 hours	8
● > 4 hours and < = 24 hours	4
● > 24 hours	1
● Other	8



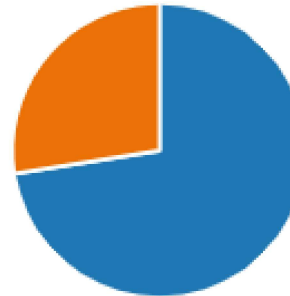
14. Was the project management engaged in the test?

● Yes	31
● No	9



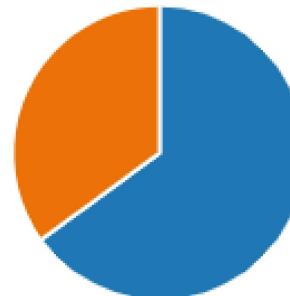
**15. Did you meet the RTO of the Project**

● Yes	29
● No	11



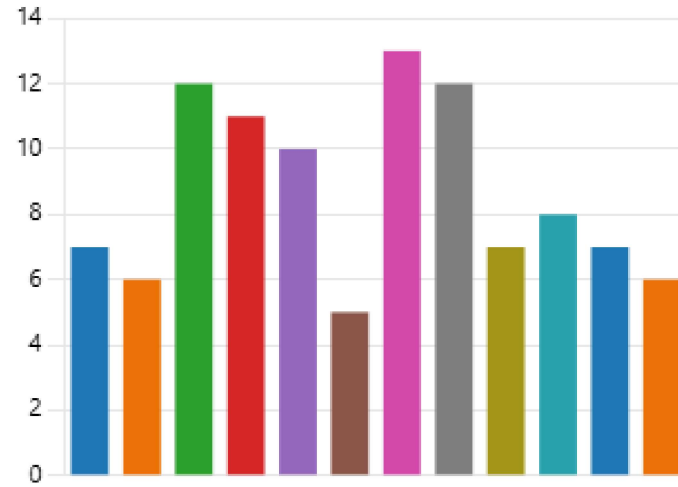
**16. Was customer notified about the test progress for the complete test window**

● Yes	26
● No	14



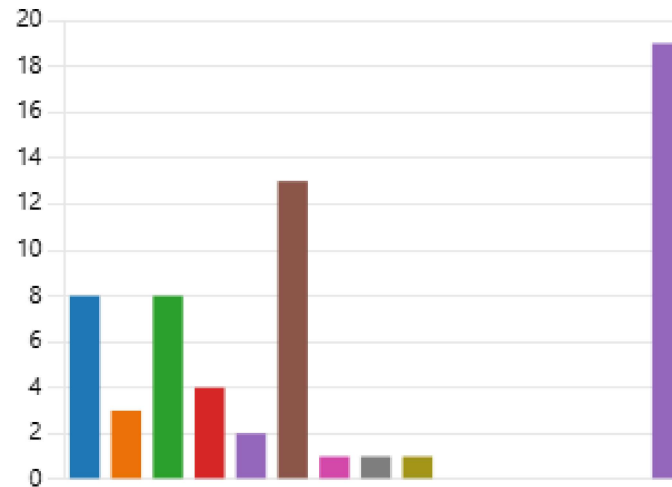
### 17. Learnings

- MOU with Corporate Services wi... 7
- MOU with Technical Infrastructu... 6
- Transportation delays to reach o... 12
- Transport delays to reach home ... 11
- Need to upgrade recovery strat... 10
- Need to review the RTO rating ... 5
- Team requires to be aware of th... 13
- Responsiveness to reach 100% r... 12
- Customer Application outage co... 7
- Power outage at residence redu... 8
- Absenteeism reduces capability ... 7
- Other 6




















**18. Document the identified potential causes and/or Risk/s for Recovery, Availability and Continuity across the Preparation, Init, Mid-Way, Terminal phases of the exercise**

● Isolation risk	8
● Concentration risk	3
● Customer dependency risk	8
● Data restoration turnaround risk	4
● Unsigned Internal MOU risk	2
● IT Needs Service Delivery Undefi...	13
● Loss of RTO due to non-availabil...	1
● Loss of RTO and RPO due to Sys...	1
● Loss of RTO due to missing Me...	1
● Loss of RTO due to missing Me...	0
● Loss of RTO due to SLA with Ext...	0
● Loss of RTO due to supplier imp...	0
● Loss of RTO due to disruption in...	0
● Loss of RTO due to extended ET...	0
● Other	19


































19. **Select your Project ID (You may either use the drop down or select the OTHERS option. MS Forms has this limitation which we will speak to Microsoft for a better UI.. Thanks for understanding.)**
























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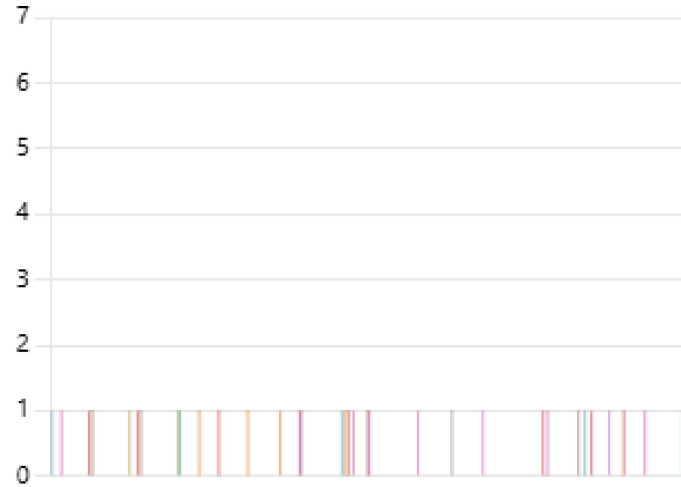
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